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Don Miller

Commissioners' Corner

Spring is here and our gardens beckon us to get out and clean, prepare and plant for the new season. We love our berries and fruits, but a fresh, ripe tomato may take the prize. We are fortunate in the Northwest to have cooler temperatures in the spring when we plant, and warm, (mostly) sunny summer days to energize the plants during the growing season. This gives us some of the

best fruits and vegetables anywhere. We also enjoy a good climate for growing healthy lawns in the summer. With children and grandchildren around for family gatherings, we enjoy watching them running through sprinklers and having water balloon battles, fun activities that a nice green lawn allows us to enjoy. It also provides great memories and photo opportunities with our growing family.

Whether it is to take care of a lawn or a garden, we know you need an ample supply of water, particularly in the hotter periods of the summer. While we do encourage you to use your water wisely (remember drip lines and timed sprinklers that go on at night or the early morning), we have invested a large amount of infrastructure dollars in water supply facilities to make sure we can meet all of your water needs.

The original source of water to meet demand in our service area came from wells that tap the several underground aquifers in the area. These aquifers hold billions of gallons of water. We currently have twenty-three active wells that are capable of delivering all of the supply needed to meet average and peak daily demand. Water pumped out of the ground is stored above ground in the twelve storage tanks you see throughout the District. We also invested in a supply of water from the headwaters of the Green River, which is delivered to us through the Regional Water Supply System, a joint pipeline project we built with Tacoma, Kent and the Covington Water District. This water, which is treated at the source, is capable of delivering, on an interruptible basis, nearly thirteen million gallons of water per day. When water is available from the Green River, it helps us reserve groundwater to maximize its availability when less river water is available.

Continued...

Lakehaven Links

Our Mission

The Lakehaven Water and Sewer District is committed to the continued delivery of safe, reliable and high quality drinking water and environmentally responsible sewer service to our customers.

Board of Commissioners

Don Miller, President
Laura Belvin, Vice-President
Peter Sanchez, Secretary
Jeremy DelMar, Commissioner
Len Englund, Commissioner

Regular Board of Commissioners meetings are held at 4:00 p.m. the 2nd and 4th Thursdays of each month. Please check the website for meeting information.

Contact Us

Federal Way: 253-941-1516
Tacoma: 253-927-2922
After Hours Emergencies:
253-941-1516

Business Hours:
Monday – Friday
8:00 a.m. to 4:00 p.m.

www.lakehaven.org

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As an additional source of supply, the Howard Hanson Dam, located above the Green River, stores a large quantity of winter water to be released into the Green River in the summer months, when flows are typically lower in the river. This makes the Green River water more available during the low flow season. With all of these sources of water, we can be assured that water will be available for many decades to come. It is a pleasure to serve you!



In This Report

- Manager's Message
- Water Sources and Production
- Keeping Your Water Safe
- Water Quality Treatments and Testing
- Water Quality Monitoring Results
- Water Use Efficiency
- Water Main Flushing
- Cross-Connection Control
- About LWSO

Annual Water Quality Report

Starting July 1, 2023 you will be able to view the Lakehaven Water & Sewer District Annual Water Quality Report on-line at www.lakehaven.org/CCR. This report contains important information about the source and quality of your drinking water during 2022. Call (253) 945-1614 or dzern@lakehaven.org if you would like a paper report delivered to your home.

Kay Anthony Retirement

The District's Customer Services Manager, Kay Anthony, retired from service with the District at the end of April. Kay has been an employee of the District since 2012. She began her career at the District in the Accounting Department, primarily handling accounts payable. She was appointed to the Customer Services Manager position in 2015.

With an undergraduate degree in accounting, Kay brought a great focus on efficiency and an attention to detail in her approach to the job. During her tenure, she brought the level of the District's delinquent account balances down to the lowest levels in decades. This was accomplished without losing compassion and understanding for those that struggle to pay utility bills. Kay managed the customer service and billing functions through the difficult period of Covid-19, which included the transition of much of her staff to teleworking and a long moratorium imposed by Governor Inslee on normal account management activities. Perhaps her greatest accomplishment is the dedication she has been able to foster in the staff in her department to treating all customers with dignity and fairness. She will truly be missed by all. Congratulations on your well-deserved retirement Kay!

Pump Station 33B

The District's newest wastewater pumping facility, known as Pump Station 33B, was placed into service in February following many years of planning and more than a year and a half of construction. Located near Pacific Highway and S. 359th St., the new pump station has the ability to pump 2,100 gallons of wastewater per minute (gpm) collected in the southerly portion of the District's service area. The new station is part of a transmission system that conveys wastewater to the Lakota Treatment Plant. At full capacity, Pump Station 33B will have the ability to pump wastewater at a rate of 6,400 gpm. The construction was complicated by the presence of the high levels of groundwater at the site, which is in the upper reaches of the Hylebos Wetlands. At a final depth of 17 feet, the pump station essentially operates in an underwater vault. The final price tag for the construction was about \$7.4 million dollars.



New Headquarters Building Tours

Lakehaven is pleased to offer public tours of the new Headquarters Building, located at 31627A First Avenue South, beginning July 18th. Tours, which will last approximately 30-45 minutes, will be offered once a month on the third Tuesday of each month and will begin at 10:00 in the main lobby. Please visit our website at www.lakehaven.org for any updates on tours and tour dates. You can contact Lisa Alexander at 253-946-5420, or at lalexander@lakehaven.org, if you have any questions.

