

LAKEHAVEN WATER AND SEWER DISTRICT
King County, Washington

Resolution No. 2021-1356

A RESOLUTION of the Board of Commissioners of the Lakehaven Water and Sewer District, King County, Washington, adopting a Delinquent Account Management Plan and cancelling and superseding Resolution No. 2020-1339.

WHEREAS, COVID-19 caused adverse impacts to the local economy that may have impacted District customers, and

WHEREAS, in response to COVID -19, the Governor of the State of Washington issued a proclamation directing water utilities not to suspend service to residential customers for lack of payment of water bills, and

WHEREAS, the Governor’s proclamation also directed that no penalties be assessed for non-payment and that service be restored to customers requesting service that had previously had service terminated, and

WHEREAS, a later proclamation urged that public utilities provide for management of delinquent accounts through payment plans, and

WHEREAS, the Board adopted a plan to provide for repayment of delinquent accounts through payment plans, and

WHEREAS, the moratorium on shutoffs and penalties expired on September 30, 2021, and

WHEREAS, the Board believing it appropriate to adopt a Delinquent Account Management Plan (“Delinquency Plan”) to address the large number of account delinquencies that currently exist, and

WHEREAS, believing that the Delinquency Plan as adopted herein is beneficial to the District and its customers;

NOW THEREFORE BE IT RESOLVED as follows:

1. No water service terminations (“shutoffs”) will occur for the non-payment of water and/or sewer accounts during the remainder of 2021, nor will penalties or interest be applied to delinquent account balances during such time. During the remainder of 2021, the District will endeavor to notify customers with account balances of greater than \$200 that are sixty (60) days or more delinquent, that the moratorium has ended and that collection activities, as set forth herein, will be

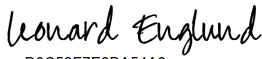



resuming under the Delinquency Plan. Notice of the end of the shutoff moratorium and the Delinquency Plan will be posted on the District website and included in the November/December Newsletter.

2. Except for customers that have remained current on payment plan agreements executed pursuant to Resolution No. 202-1339, which customers will be entitled to complete the payment of delinquencies under their payment plan agreements, beginning January 1, 2022, interest will resume accruing on all new account delinquencies and all existing delinquent balances that are greater than \$120 dollars and that have been delinquent for more than one hundred twenty (120) days.
3. Beginning January 1, 2022, notice will be sent to customers with new delinquencies greater than sixty (60) days that, thirty days after the date of such notice, penalties of 5% of the new delinquency will be added to the account.
4. Liens may be filed after January 1, 2022, where the delinquent account balance is greater than \$2000. Notice of a lien filing will be sent to the customer thirty (30) days prior to the date of lien filing. The cost of the lien filing will be added to the delinquent balance.
5. Effective January 1, 2022, the Customer Service Manager is authorized to resume enforcement and collection of any accounts that may be deemed to be sufficiently delinquent to warrant legal action to preserve the District's legal authority to collect the delinquency.
6. Effective March 1, 2022, the District will resume shutoffs for all customers with delinquencies greater than \$500 that have not made payment plans/arrangements, or who have violated payment plans/arrangements. Shutoffs will be preceded by shutoff notices sent out not less than 30 days prior to the date of shutoff. Door-hangers will be distributed no less than two days before the date water service will be terminated.
7. Liens may be filed after April 1, 2022, where the delinquent account balance is greater than \$500. Notice of a lien filing will be sent to the customer thirty (30) days prior to the date of lien filing. The cost of the lien filing will be added to the delinquent balance.
8. Effective July 1, 2022, the District will resume shutoffs for all customers with delinquencies greater than \$200 that have not made payment plans/arrangements, or who have violated payment plans/arrangements. Shutoffs will be preceded by shutoff notices sent out not less than 30 days prior to the date of shutoff. Door-hangers will be distributed no less than two days before the date water service will be terminated.

- 9. Subject to payment plans/arrangements that are in place and current, effective September 1, 2022, the District will resume all collection activities that were in place prior to the moratorium.
- 10. Effective on the date of adoption below, Resolution No. 2020-1339 is hereby superseded.
- 11. The Board reserves its authority to modify or suspend the terms of this Resolution and the Delinquency Plan set forth herein.
- 12. This Resolution shall be effective on the date of adoption set forth below.

ADOPTED by the Board of Commissioners of Lakehaven Water and Sewer District, King County, Washington, at an open public meeting this 24th day of October, 2021.

ATTEST:

<p>DocuSigned by:  <small>00C53E7E9BA54A3</small></p> <hr/> <p>Acting President and Commissioner</p>	<p><u> X </u> Yea</p>	<p><u> </u> Nay</p>	<p><u> </u> Abstain</p>
<p>DocuSigned by:  <small>51F621164F2F47F...</small></p> <hr/> <p>Secretary and Commissioner</p>	<p><u> X </u> Yea</p>	<p><u> </u> Nay</p>	<p><u> </u> Abstain</p>
<p>DocuSigned by:  <small>053DB3EC290A4C6</small></p> <hr/> <p>Commissioner</p>	<p><u> X </u> Yea</p>	<p><u> </u> Nay</p>	<p><u> </u> Abstain</p>
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Approved as to form: 
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General Counsel